

# Social Story

Visiting Lebanon Opera House



## ARRIVING AT LEBANON OPERA HOUSE

I am going to watch a show at Lebanon Opera House.

Sometimes people call Lebanon Opera House by a different name. They might use LOH (el-oh-aych) as a nickname.

LOH is located in the Lebanon City Hall building, it is a big building with 5 levels.





## ENTERING LEBANON OPERA HOUSE

There are two ways to enter LOH.

I can use the **Main Entrance** at the front of the building (facing Colburn Park/the Lebanon green).

OR

I can use the **Accessible Entrance** at the side of the building (this entrance is accessible by ramp and accesses the **Elevator**).







## USING THE MAIN ENTRANCE

If I want to use the **Main Entrance**, I will go up a small flight of stairs and enter through 2 sets of double doors.

This will bring me directly into the **Lobby**.





## USING THE ACCESSIBLE ENTRANCE

Anyone can use the **Accessible Entrance** at LOH.

If I want to use the **Accessible Entrance**, I will enter through 2 sets of double doors located on the side of the building (to the right when facing the **Main Entrance** or left when facing the back of the building).

There are accessibility buttons on the walls close to the doors.





## FINDING THE ELEVATOR

Once entering the **Accessible Entrance**, I should turn to the left.

I will see some chairs and a small hallway next to a door.

I will head toward the hallway and find the **elevator**.

I should press the button for...  
**Floor 3** to go to the Lobby/Gendered Restrooms  
**Floor 4** to go to the Theater Entrance  
**Floor 1** to go to the All Gender Restroom





## INSIDE THE LOBBY

When I enter LOH, I will come to **Floor 3**. This floor is also called the **Lobby**.

There will be friendly staff at the **Box Office** on the right side of the stairs.

They can help me purchase tickets, print or find my tickets, or answer any of my questions.

Also, on the left side of the lobby, there is a water fountain where I can get a drink or fill my water bottle.



## STOPPING BY THE BOX OFFICE

When the Box Office is open, **I can stop by the box office to...**

- Purchase or print tickets
- Check out a sensory toolkit
- Check out a hearing assistance device
- Get a snack
- Ask questions

The Box Office is open starting 1 hour before most shows and stays open until intermission or 1 hour into the performance.

*The Box Office is not open for all shows.*





## FINDING THE RESTROOM

There are 2 gendered **restrooms** available in the **lobby**.

The **restrooms** are on the left side of the lobby when facing the stairs.

There's also a gender-neutral accessible restroom on **Floor 1**.





## CONCESSIONS

Sometimes, there are snacks available before a show, these are called **concessions**.

When **concessions** are available, I can go to the **Box Office** and purchase my snack or drink of choice.

Snacks and drinks purchased at concessions can go into the theater with me.





## ENTERING THE THEATER

I can enter the theater from **Floor 4**.

I will walk up the stairs or use the **elevator**. The **elevator** is on the right side past the **Box Office**.

There will be friendly staff there taking tickets.





## INSIDE THE THEATER

Once I'm inside the **theater**, I will need to find my seat.

When the show starts, it can be loud or there may even be some bright flashing lights.

I can leave the performance whenever I need to take a break.

If I need wheelchair seats, they will be close to the entrance on either side or in the front sections of the theater.





## DURING THE SHOW

I can stand or sit at my seat during a performance.

If I choose to stand, I can sway or clap. While standing I should remain aware of my space and respect my neighbor's space.

Inside the theater I should silence and put away my cell phone. I can use my voice to cheer during a performance.

If I want to talk to someone or use my cellphone I can go to the Lobby at anytime.





## INTERMISSION

Not every show has an intermission, a break during a show where I can stretch and talk. Intermission usually lasts 10-15 minutes.

I can tell that intermission has begun when the lights turn on in the theater and other people start to stand and talk.

I can remain at my seat or go to the Lobby, it's best to stay nearby.

I can tell intermission is ending when the lights flash on and off in the Lobby.





## EATING & DRINKING

Food from home or restaurants is not allowed in the theater. Water is always allowed, and I can bring a bottle from home.

Sometimes there are concessions available for purchase in the Lobby or Box Office. I can ask the people selling the concessions if I can take them into the theater.

After my show is done, I should make sure to recycle or throw out any remaining trash.





## SENSORY SUPPORT

Sometimes shows can get loud and overstimulating.

If I need a quiet place to take a break from the show, I can go to the Accessible Entrance/City Clerks lobby. I can access it by taking the Elevator to Floor 2. There are chairs and space to move around.

If a show gets loud, I can get earplugs or a sensory toolkit from the Box Office.





## SENSORY TOOLKIT

Lebanon Opera House has FREE sensory tool kits that I can borrow at the Box Office.

I can borrow one of the toolkits by leaving a photo ID or some form of identification at the Box Office.

### **Toolkits come with the following:**

- Noise canceling headphones
- Weighted Lap blanket
- Communication Card Set
- Fidget toys
- Sunglasses





## LEAVING LEBANON OPERA HOUSE

After the show, when I'm ready to leave, I will exit the **Theater** on **Floor 4**.

I can walk back down the stairs or take the **elevator** to the **Accessible Entrance** on **Floor 2** or the **Lobby** on **Floor 3**.

I will head back out through the double doors.

I had so much fun at Lebanon Opera House!



# Thank you!

We hope you enjoyed your visit to  
Lebanon Opera House